



3<sup>rd</sup> European Advisory Board Meeting

Quality certification scheme for  
Energy Efficiency services in Austria

9 October 2019

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European Union's Horizon 2020 research  
and innovation programme.





# The QualitEE scheme in Austria (1/2)



Type of quality assurance scheme	Private
Target object of the QAS	Individual project
Commitment	Non-binding
Involved organisations	<i>Who assures the quality:</i> Client checks together with the provider the compliance with the criteria, independent evaluation procedure by DECA <i>Who is the issuer of the scheme:</i> DECA = Austrian association of ESCOs Claim management by DECA (so far not used)
Feedback from NPT and NDP meetings	Appreciated by providers, however afraid of additional efforts and therefore costs



# The QualitEE scheme in Austria (2/2)

Description of general process	Self-commitment by the provider (signing of the self-declaration form) – seal with identification number for specific project – check of compliance between provider and client (on a regular basis for long-term projects)
Changes made to the criteria set	QualitEE criteria set is based on the DECA criteria set
Current status of development	Publication in November 2017 – currently 23 projects carry the seal
Fees for the quality seal	Free of charge for DECA members; € 125 per year for Non-DECA members
Advantages of the chosen approach	Flexible and independent
Disadvantages / gaps / lacks of the chosen approach	Limited market demand (clients are very diverse and hard to address) Limited marketing resources and no financial support from a public body

